



Rules of Dortmund Tafel

You can shop once a week with your Dortmund Tafel Card

Each time you go shopping, you are charged 2,50 Euro.

When you have **not** shopped four weeks in a row your Dortmund Tafel Card will be deactivated.

Please extend your Dortmund Tafel Card in due time. Otherwise it will be deactivated one day after the expiry date.

If you have written proof as to why you have not shopped four weeks after in a row or why haven't applied for extension of your Dortmund Tafel Card, the card can be reactivated.

If your Dortmund Tafel Card is deactivated you will not be able to renew your membership for **three (3) months**.

To extend your Dortmund Tafel Card you must send complete proof that you are entitled to social welfare to one of the following:

In person	At your Dortmund Tafel Store
By post	Dortmunder Tafel, Osterlandwehr 31-35, 44145 Dortmund
By e-mail	tafelausweis@dortmunder-tafel.de
By fax	0231-47732432
On our website	dortmundertafel.de/tafelausweis-verlaengerung-beantragen.html

Your extended Dortmund Tafel Card will be ready the following week for collection at the counter of your Dortmund Tafel Store.

If you prefer to extend your Dortmund Tafel Card in person at the Central Office, you can bring your complete proof to the above mentioned post address from Monday to Friday between 10am and 2:30pm.

If you are unable to go shopping yourself, another person can shop for you. They must show a written and signed letter of permission (Vollmacht) from you, your Dortmund Tafel Card and their identification card or passport.

If you require any further information please do not hesitate to contact us via the above E-Mail address or telephone (0231) 477324 16.